

APPENDIX 1 Progress Update – Review of Gambling

SCRUTINY MONITORING – PROGRESS UPDATE	
Review:	Gambling
Link Officer/s:	Mandy Mackinnon & Leanne Maloney-Kelly
Action Plan Agreed:	February 2019

Updates on the progress of actions in relation to agreed recommendations from previous scrutiny reviews are required approximately 12 months after the relevant Select Committee has agreed the Action Plan. Progress updates must be detailed, evidencing what has taken place regarding each recommendation – a grade assessing progress should then be given (see end of document for grading explanation).

Recommendation 1:	The information gathered as part of the review be noted and the Authority continues to develop the local evidence base.	
Responsibility:	CAB / Infinity Partnership	
Date:	March 2019 and November 2019	
Agreed Action:	Monitoring data over the financial year 2019/20 gathered by CAB in the context of debt management and financial issues.	
Agreed Success Measure:	Screening evident in frontline services responding to debt / financial management.	
Evidence of Progress (February 2020):	Internal monitoring from the debt team (5 members of staff) <ul style="list-style-type: none"> • Gambling tag = 7 (5 males and 2 females) • Gambling (2 prior to tag) = 9 (6 males and 3 females) • Potential additional training need for staff to ensure questions are being asked consistently and information recorded consistently. 	
Assessment of Progress (February 2020): (include explanation if required)	2 (On-Track) Review need for further training.	

Recommendation 2:	The Council should maintain an overview of pilot schemes in relation to preventing gambling related harm and other opportunities for learning from other Boroughs and national organisations.	
Responsibility:	Infinity Partnership / CAB	Public Health
Date:	November 2019	November 2019
Agreed Action:	CAB maintain links with Newport CAB as leaders in this field. Annual updates to Infinity Partnership and Tees Suicide Prevention Taskforce.	Offer secondary schools CPD on a range of issues relating to resilience of young people including a local response to In the Know- Digital Resilience in Gambling & Social Gaming.

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Agreed Success Measure:	Infinity Partnership plan includes response to gambling-related harm.	Gambling and gaming recognised within the context of children & young people's resilience.
Evidence of Progress (February 2020):	<p>Secondary school personal development networks established through education improvement to offer schools CPD and opportunities to embed whole school approaches around health and wellbeing. Mapping tool developed to signpost schools to quality assured resources to support high quality PSHE which includes signposts to resilience and gambling evidence and resources. Public health and education improvement working in partnership to develop a health and wellbeing framework to support schools in embedding whole school approaches to wellbeing.</p> <p>The Community Resilience Practitioner Network has been established with the aim to offer wider CYP workforce CPD and opportunities to embed evidence-based approaches around health and wellbeing, signpost to resilience and gambling/gaming evidence-based resources.</p>	
Assessment of Progress (February 2020): (include explanation if required)	<p>2 (On-Track)</p> <p>Follow-up with CAB re. further updates to Suicide Prevention Taskforce.</p>	

Recommendation 3:	A Local Area Profile should be produced to identify areas of greater or specific risks of gambling-related harm within the Borough.	
Responsibility:	Licensing	
Date:	May 2019	
Agreed Action:	Licensing will incorporate sight of local area profiles into the inspection regime of licensed premises.	
Agreed Success Measure:	Local area profiles routinely shared and analysed.	
Evidence of Progress (February 2020):	<p>Under the Gambling Act 2003 Local Authority licensed premises are inspected for compliance at least annually. Since the 6 April 2016, it has been a requirement under section 10 of the Licence Conditions and Codes of Practice (LCCP) that licensees must assess the local risks to the licensing objectives posed by the provision of gambling facilities at each of their premises, and have policies, procedures and control measures to mitigate those risks.</p> <p>During the 2019/20 inspection programme sight of local area risk assessments was incorporated into the inspection process. All licensed operators had local area risk assessments for each premise inspected.</p>	
Assessment of Progress (February 2020): (include explanation if required)	<p>1 (Fully Achieved)</p> <p>All operators shared these assessments with the licensing authority, evidencing the premises have policies and procedures in place to mitigate local risks.</p> <p>The assessments varied in style and slightly in content between operators the themes assessed included:</p>	

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	<ul style="list-style-type: none"> • Whether the premise is in an area with high levels of crime and/or disorder. • Whether the premise is in an area of high deprivation. • The demographics of the area in respect of vulnerable groups of people including those with gambling dependencies, where this information is available. • Location of services and amenities for children in the area such as schools, playgrounds, leisure facilities and other areas where children may gather. <p>Some assessments also included:</p> <ul style="list-style-type: none"> • Procedures in place to ensure staff are adequately trained in how to monitor and deal with customers suspected of excessive gambling (including brief intervention training for staff), vulnerable persons or children and also details and regularity of training given. • Details of supervisory and management procedures in place including number of staff available and their designated duties and responsibilities. • Details of any consideration given to the need for CCTV in the premise and if installed how the system will be operated and monitored and what coverage it is designed to give in the premise. • Details of the signage and documents relating to games rules, gambling care providers and other relevant information including a consideration of whether information needs to be provided in another language that may be prevalent in the locality. <p>When analysed all the assessments were dated within one year, included localised factors and were detailed enough for the compliance inspection.</p> <p>Additionally the number of licensing premises is declining with eight premises closing and surrendering licenses since 2017, four of which were in 2019.</p>
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Recommendation 4:	<p>a) Awareness of gambling-related harms, and available treatment and support organisations, be promoted within the Council, Clinical Commissioning Group and partner organisations. This should include training of frontline staff where appropriate.</p> <p>b) Relevant Council and partner services providing services for those at particular risk of gambling-related harm should undertake screening of clients for problem and at-risk gambling where appropriate.</p>
Responsibility:	Health & Wellbeing Board / CAB / Public Health
Date:	May 2019
Agreed Action:	<p>a) Provide training to frontline staff; provide a presentation to H&WBB to raise awareness.</p> <p>b) Roll out CAB screening tool to welfare staff within SBC.</p>
Agreed Success Measure:	Training completed by frontline staff identified as providers of financial management advice.

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Evidence of Progress (February 2020):	<ul style="list-style-type: none"> • Recruited to post to deliver gambling support within CAB April 19 to March 21. • Gambling awareness sessions across 2 days (4 sessions) = 48 trained • Gambling awareness session 24/7/19 = 11 attendees • Representative from private sector in attendance (due to Better Health at Work Award scheme promotion) • Potential for a third date with CGL and Addaction <p>Internal monitoring from the debt team (5 members of staff)</p> <ul style="list-style-type: none"> • Gambling tag = 7 (5 males and 2 females) • Gambling (2 prior to tag) = 9 (6 males and 3 females) • Potential additional training need for staff to ensure questions are being asked consistently and information recorded consistently.
Assessment of Progress (February 2020): (include explanation if required)	<p>2 (On-Track)</p> <p>Continue to broaden reach of training offer.</p>

Recommendation 5:	<p>a) The Council and relevant local partners including the CCG should further develop the relationships with local and national problem gambling treatment providers.</p> <p>b) As part of this work, consideration should be given to developing referral pathways where appropriate.</p>
Responsibility:	<p>a) SBC & CCG Communications Departments</p> <p>b) Public Health & Gamcare</p>
Date:	June 2019
Agreed Action:	<p>a) Gambling Treatment Services for people living and working in Stockton on Tees is promoted to and via frontline services, especially those with a role in mental health, welfare or debt management.</p> <p>b) Referral pathways clearly illustrated and disseminated to frontline staff.</p>
Agreed Success Measure:	Increased referrals to Gamcare.
Evidence of Progress (February 2020):	<p>Treatment promoted via frontline training.</p> <p>Task and Finish Group to be considered as a means to addressing (b) above.</p>
Assessment of Progress (February 2020): (include explanation if required)	<p>3 (Slipped)</p> <p>Referral pathways to be disseminated.</p>

Recommendation 6:	The Council should further consider the impact of gambling-related harms as part of suicide prevention programmes.	
Responsibility:	Citizens Advice	Tees Suicide Prevention Taskforce
Date:	May 2019	June 2019

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Agreed Action:	Gambling awareness is promoted among frontline staff.	Gambling screening/ identification/ signposting for support is raised in connection with finance-related issues in the prevention of suicide.
Agreed Success Measure:	Gambling awareness is raised among frontline staff.	Gambling is a key priority within Suicide Prevention Plan.
Evidence of Progress (February 2020):	Gambling a key agenda item at Tees Suicide Prevention Taskforce: presentation and discussion. Resulted in gambling as a risk factor for suicide being recognised by key partners across Tees and regionally by Public Health England (PHE) who have run regional meetings to share evidence and increase awareness of the issues: SBC has been held up as a good practice example. CAB: see recommendation 4 above.	
Assessment of Progress (February 2020): (include explanation if required)	1 (Fully Achieved) CAB staff trained; gambling within action plan locally and regionally.	

Recommendation 7:	The Council should, by maximising existing mechanisms and resources, undertake promotional activity to promote safe gambling and reduce harm amongst the local community, ensuring this work engages with groups most vulnerable to harm as identified during this review.	
Responsibility:	Licensing / SBC Comms	
Date:	November 2019	
Agreed Action:	Safe gambling is promoted via licensing and comms activity.	
Agreed Success Measure:	Comms plan includes promotion of safe gambling and treatment services.	
Evidence of Progress (February 2020):	Following the creation of an annual communications plan, Gambling Awareness is a priority area and will be supporting Responsible Gambling Week (October). Press release and social media in February 2019 promoted the fact frontline staff from the public and voluntary sectors were receiving training to better identify people suffering from gambling-related harm. Promotion of treatment service was also included in July 2019 Stockton News.	
Assessment of Progress (February 2020): (include explanation if required)	2 (On-Track) Press release on the website - https://www.stockton.gov.uk/news/2019/february/frontline-staff-trained-to-help-problem-gamblers-as-review-finds-6-000-people-at-risk-of-addiction/ Facebook post - https://www.facebook.com/stocktoncouncil/photos/a.119665881382598/2731098816905945/?type=3&theater	

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Maternal mental health matters

A Stockton charity has been working hard to raise the profile of maternal mental health issues across the Borough.

Raindrops to Rainbows provides support to families affected by perinatal related mental illness and aims to raise awareness of the issues some new mothers face. From peer to peer support for mums struggling with their mental health, sessions for dads to get together to enjoy spending time with their little ones to a wide range of events and groups, the charity is getting the issue on the agenda.

In May the charity organised a week of events across the Tees Valley to help the wider public understand the issue of Perinatal related mental illness.

A host of local organisations from the NHS to Cleveland Police got behind their campaign holding special 'Tea for Me' fundraising events.

They also launched a 'Me for Me' pledge which sees new parents pledge time for themselves.



One of the 'Tea for Me' events

Stephanie Addison from Raindrops to Rainbows, said: "Many new parents struggle to find time for themselves but self care is really important. Spending half an hour to have a bath or do some exercise, for example is important because it helps you relax, recharge and be more resilient. We're delighted that we've been able to raise awareness of the range of mental health issues which can affect new mums and dads. We hope through our events family, friends and professionals working with new parents will be able to spot the signs and know how to get help."

For more information visit www.raindropstorainbows.co.uk



Have a safe summer!

As the weather turns warmer, it's natural to spend a lot more time enjoying ourselves outdoors.

Remember to keep you and your family safe this summer with these top tips:

-  Drink plenty of water to stay hydrated
-  Spend time in the shade between 11am and 3pm
-  Protect your skin with suitable clothing
-  Wear sunglasses to prevent your eyes being damaged
-  Use at least factor 15 sunscreen
-  Take extra precautions during a heatwave and call the NHS on 111 if someone is showing signs of heat exhaustion like confusion, breathlessness, intense thirst and cramps that get worse or don't go away.

For more advice, visit www.nhs.uk/live-well

Gambling help on the national agenda

Earlier this year the Council's Adult Social Care and Health Select Committee completed its review of problem gambling.

The March edition of Stockton-on-Tees News highlighted how frontline staff across the Borough had received training from experts in the field to help spot signs of problem gamblers.

Now the committee's report is gaining national acclaim.

The Gambling Commission has featured the report in the advice they are providing nationally to frontline staff to help them identify customers who are struggling with gambling-related issues.

If you are looking for gambling help, advice or support visit www.begambleaware.org or freephone 0808 8020 133.

For more information about the Gambling Commission visit www.gamblingcommission.gov.uk



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Recommendation 8:	Issues relating to gambling are addressed through risk and resilience work amongst children and young people.
Responsibility:	Children's Services
Date:	January 2019

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Agreed Action:	Building resilience is a key component of Stockton’s Children and Young People’s Plan and work to embed this approach will be monitored by Children and Young People’s Partnership.
Agreed Success Measure:	Work to build resilience is evident within the Children and Young People’s Plan and is an area of focus for Children and Young People’s Partnership.
Evidence of Progress (February 2020):	<p>Whole School Approach to Health, Wellbeing and Resilience Framework Pilot</p> <p>A whole school approach encompasses all aspects of the life of a school including: Culture, ethos and environment, Leadership, Social and physical environment, Learning and teaching, Partnerships with families and the community, Policy. Between March and May we will pilot a whole school approach with schools using the Health, Wellbeing and Resilience Framework, which includes online safety.</p>
Assessment of Progress (February 2020): (include explanation if required)	<p>1 (Fully Achieved)</p> <p>Resilience evident in CYP plans.</p>

Assessment of Progress Gradings:	1 Fully Achieved	2 On-Track	3 Slipped	4 Not Achieved
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